

# The Coca-Cola Company and Human Rights

What all leaders need to know and do

# The CocaCola Company

### **Our Commitment to Respect Human Rights**

The Coca-Cola Company takes Human Rights seriously. The success of our Company has been built on our high standards of quality, integrity and excellence. The Company expects these standards to be diligently applied to its respect for Human Rights.

This brochure is provided to help guide you in your day-to-day work, both individually by integrating the Company's <u>Human Rights Policy</u> into your own actions, and as a leader by instilling a commitment to human rights in the work of your team. We meet our commitment to respect Human Rights across all aspects of our business when it is part of our normal way of working.

#### So What is Expected?

- Make respect for Human Rights, aligned with our Human Rights Policy, part of the way you work. In other words, walk the talk. Keep Human Rights at the core of your regular team meetings and display, through your own behavior, what "respect" looks like.
- The Human Rights Policy applies both within and outside Company facilities. When engaging with suppliers, customers, communities and any other group that might be affected by what we do (or even what we don't do), apply the same Human Rights standards that you would apply with your co-workers.
- For any new business process, acquisition or activity, look at it through a Human Rights lens. This is more commonly called due diligence. The best way to avoid Human Rights infringements is to ensure that Human Rights are considered early and kept in-focus during the process, acquisition or activity.
- If you are involved in supply chain issues, or engage with any vendor, ensure that you are following the Company's <u>Supplier Guiding</u> <u>Principles</u>, which are also aligned with the Human Rights Policy.
- Human Rights risks can appear in any country and in any context. As a leader, you need to be attuned to new or emerging Human Rights risks and report them through internal channels. Human Rights are dynamic and operations may inadvertently impact one or more Human Rights both internal and external to the Company.

- Be proactive. If you become aware of a possible human rights infringement report it immediately.
  Reporting can be done directly through higher levels of management, Human Resources,
  Company legal counsel or the EthicsLine.
- Similarly, if a complaint is made to you, take it seriously and work with Human Resources to initiate an investigation. If management determines that corrective action is needed, follow through and take such actions immediately, based on guidance provided by Human Resources and/or Legal.
- Consistency is important in the application of the Company's Human Rights policy. If you are unsure what a particular right may mean in any given situation, consult the Global Workplace Rights team at <a href="mailto:humanrights@coca-cola.com">humanrights@coca-cola.com</a> before taking action.
- Encourage your team to be alert to Human Rights risks and foster an environment where those concerns can be freely and immediately shared and addressed appropriately.
- Download The Coca-Cola Company Human Rights App (through the KO App Store) as a tool to help you and your team in identifying and managing Human Rights risks.
- Use the Company's Human Rights resources, including the Human Rights Policy, Supplier Guiding Principles, Human Rights Due Diligence Checklists, Implementation Guides and other resources found on Journey:
  - http://www.coca-colacompany.com/ our-company/human-rights-policy
  - http://www.coca-colacompany.com/ our-company/supplier-guiding-principles

For questions or more information, email: humanrights@coca-cola.com

The Coca Cola Company

# **Human Rights Policy**



#### **Respect for Human Rights**

Respect for human rights is a fundamental value of The Coca-Cola Company. We strive to respect and promote human rights in accordance with the UN Guiding Principles on Business and Human Rights in our relationships with our employees, suppliers and independent bottlers. Our aim is to help increase the enjoyment of human rights within the communities in which we operate.

This Policy is guided by international human rights principles encompassed by the Universal Declaration of Human Rights, including those contained within the International Bill of Rights and the International Labor Organization's 1998 Declaration on Fundamental Principles and Rights at Work.

This policy applies to The Coca-Cola Company, the entities that we own, the entities in which we hold a majority interest and the facilities that we manage. The Company also expects independent bottlers and suppliers to uphold these principles and urges them to adopt similar policies within their own businesses.

We use due diligence as a means to identify and prevent human rights risks to people in our business and value chain. Where we have identified adverse human rights impacts resulting from or caused by our business activities, we are committed to provide for or cooperate in, their fair and equitable remediation. We seek to promote access to remediation where we are linked to or involved in those adverse impacts through our relationships with third parties.

The Human Rights Policy is overseen by The Coca-Cola Company's Board of Directors, including the Chief Executive Officer.

#### **Community and Stakeholder Engagement**

We recognize that we are part of the communities in which we operate. We engage with communities on human rights matters that are important to them such as land rights, access to water and health. We also engage with people in those communities, including indigenous peoples as well as other vulnerable and disadvantaged groups. Our aim is to ensure through dialogue that we are listening to, learning from and considering their views as we conduct our business. We believe that local issues are most appropriately addressed at the local level.

Where appropriate, we engage with a wide range of civil society and stakeholders on human rights issues related to our business. This includes issues in our Company, across our value chain and with our various sponsorships, through which we seek to promote respect for human rights.

#### **Diversity and Inclusion**

We value and advance the diversity and inclusion of the people with whom we work. We are committed to equal opportunity and are intolerant of discrimination and harassment. We work to maintain workplaces that are free from discrimination or harassment on the basis of race, sex, color, national or social origin, ethnicity, religion, age, disability, sexual orientation, gender identification or expression, political opinion or any other status protected by applicable law. The basis for recruitment, hiring, placement, development, training, compensation and advancement at the Company is qualifications, performance, skills and experience.

We do not tolerate disrespectful or inappropriate behavior, unfair treatment or retaliation of any kind. Harassment is not tolerated in the workplace and in any work-related circumstance outside the workplace.

## Freedom of Association and Collective Bargaining

We respect our employees' right to join, form or not to join a labor union without fear of reprisal, intimidation or harassment. Where employees are represented by a legally recognized union, we are committed to establishing a constructive dialogue with their freely chosen representatives. The Company is committed to bargaining in good faith with such representatives.

#### **Safe and Healthy Workplace**

The safety and health of our employees is of paramount importance. Our policy is to provide a safe and healthy workplace and comply with applicable safety and health laws and regulations, as well as internal requirements. We work to provide and maintain a safe, healthy and productive workplace, in consultation with our employees, by addressing and remediating identified risks of accidents, injury and health impacts.

#### **Workplace Security**

We are committed to maintaining a workplace that is free from violence, harassment, intimidation and other unsafe or disruptive conditions due to internal and external threats. Security safeguards for employees are provided, as needed, and are maintained with respect for employee privacy and dignity.

# **Forced Labor and Human Trafficking**

We prohibit the use of all forms of forced labor, including prison labor, indentured labor, bonded labor, military labor, modern forms of slavery and any form of human trafficking.

### **Child Labor**

We prohibit the hiring of individuals that are under 18 years of age for positions in which hazardous work is required.

#### **Work Hours, Wages and Benefits**

We compensate employees competitively relative to the industry and local labor market, and in accordance with terms of applicable collective bargaining agreements. We work to ensure full compliance with applicable wage, work hours, overtime and benefits laws.

#### **Land Rights and Water Resources**

We recognize the significant implications regarding respect for human rights that land use and water use across our value chain may have, which we address through specific policy and action.

While we do not typically purchase ingredients directly from farms, we are compelled, based on our values as a major buyer of several agricultural commodities, to take action and to use our influence to help protect the land rights of local farmers and communities.

We respect the human need for sustainable water supplies, safe drinking water, and protection of both ecosystems and communities through proper sanitation. Through our water stewardship program, we pursue a rights-based approach to water that mitigates risk by assessing local water risks, consulting and partnering with governments, communities and other stakeholders to develop water stress solutions where and when needed, and also implementing source water protection plans at our facilities.

#### **Healthy Lifestyles**

We are committed to providing transparent nutrition information and a range of beverage options to enable consumers to make informed choices consistent with a healthy lifestyle.

# **Have a Question or Concern?**

- Please raise any questions or concerns with local management, Human Resources, the Legal Department or Strategic Security
- Employees can also report suspected policy violations through the EthicsLine secured internet website at www.KOethics.com or by calling the toll-free number for their location found on the website

For Individuals in the European Union: Please note that, due to EU legislation, the EthicsLine phone or web services only allow for reporting of financial, accounting and auditing matters. To report issues under the Human and Workplace Rights Policy, contact your local Management, Human Resources, Local Ombudspersons or Legal Department.

The Company reserves the right to amend this policy at any time. Nothing in this policy says or implies that a contract exists between the Company and its employees or any third party or that compliance with this policy is a guarantee of continued employment with The Coca Cola Company.

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